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THE EFFECT OF JOB STRESS AND ORGANIZATIONAL SUPPORT ON NURSES PERFORMANCE OF PRIVATE HOSPITALS IN PADANG: JOB SATISFACTION AS MODERATING VARIABLE

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Abstract

This research investigates the effects of job stress and organizational support on job satisfaction and Impact on nurse performance at four private hospitals in Padang. The mediating role of job satisfaction among job stress and organizational support on nurse's performance was also tested. The total of 150 respondents participated this research. The findings indicate that job stress and organizational support has direct relationship to job satisfaction and nurse performance, but job satisfaction has no direct relationship with nurse performance. The mediating roles of job satisfaction can only contribute in the relationship between job stress and job performance.

Keywords: job stress, organizational support, job satisfaction, performance

This thesis has already examined and passed on January 30, 2012. This abstract has already approved by supervisor and examiners:

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