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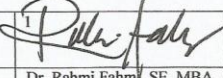

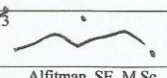
THE INFLUENCE OF DEMOGRAPHIC FACTORS: GENDER, AGE, AND EDUCATIONAL BACKGROUND ON EMOTIONAL INTELLIGENCE LEVEL OF EMPLOYEE (CASE: PT.ANGKASA PURA II)
Bachelor Thesis by: Ayu Rosiana Pratiwi
Supervisor: Dr. Rahmi Fahmi SE, MBA

Abstract

The research has the purpose to analyze about the influence of demographic factors : gender, age, and educational background to the emotonal intelligence level of employee. The research was conducted in the head office of PT.ANGKASA PURA II Padang. The questionnaires was distributed to 100 employees. The data analyzed using SPSS 16. The research found that gender, age, and educational background has no significant difference to emotional intelligence level of employee. Moreover, the finding shows that male has higher level of EI than female, whether older employee have higher level than younger employee, and employee who have higher education background have higher level of EI than lower education background of employee.

Keywords: Emotional intelligence, gender, age, educational background

This thesis has already examined and passed on May 24, 2014. This abstract has already approved by supervisor and examiners:

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